TIG
Technology Integration Group®
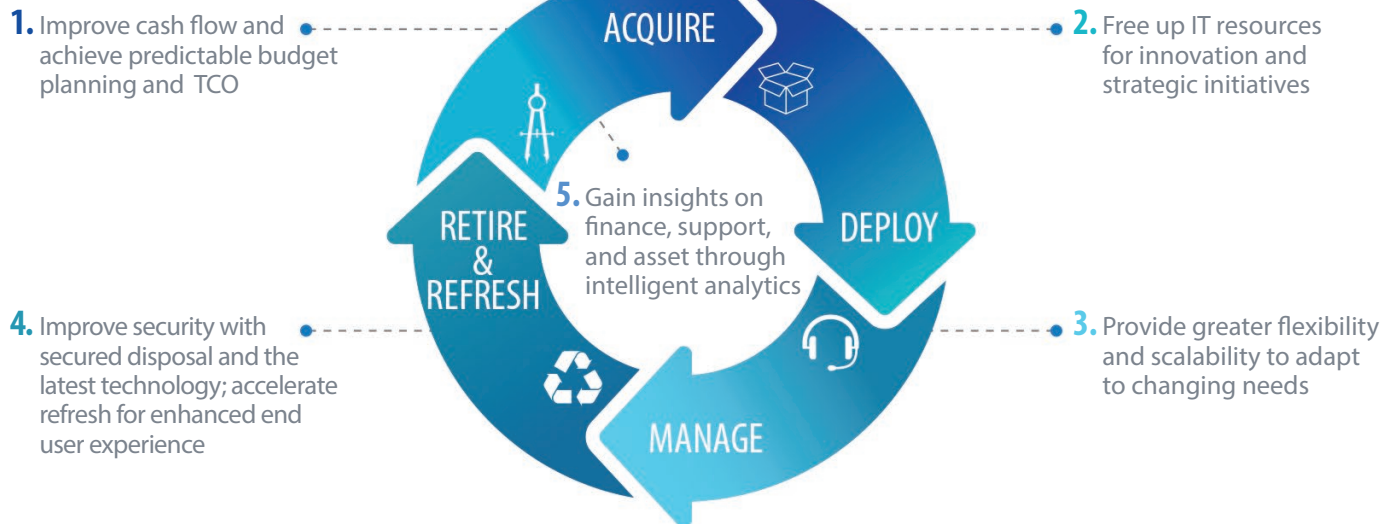
Device as a Service (DaaS)
Transform Your End User Experience

What is DaaS?

Device as a Service (DaaS) = Single Contract for Multi-Devices from One or More OEMs with Predictable Monthly Payments. DaaS is a transformational approach that enables our clients to move from managing end user IT assets to driving technology innovation for competitive advantage. It bundles hardware, software with lifecycle services and financing in a single contract on a per-seat, per-month basis. All supported by TIG's robust analytics and business intelligence about your fleet of devices and end user behaviors.

Why Adopt Daas?

1. Improve cash flow and achieve predictable budget planning and TCO

2. Free up IT resources for innovation and strategic initiatives

5. Gain insights on finance, support, and asset through intelligent analytics

4. Improve security with secured disposal and the latest technology; accelerate refresh for enhanced end user experience

3. Provide greater flexibility and scalability to adapt to changing needs

ACQUIRE · DEPLOY · MANAGE · RETIRE & REFRESH

What Differentiates TIG?

1. TIG has been providing components of the DaaS model for our clients for over 25 years, and have established best practices and methodologies for:

   - Acquire. Over $ 250 million per year in end-user device transactions for our clients
   - Deploy. Over 125,000 devices deployed per year nationwide
   - Manage. Over 100,000 devices under life cycle management. Service desk support for clients in excess of 80,000 users
   - Retire. Over 60,000 devices securely wiped and disposed meeting local regulatory guidelines

2. Multi-OEM aggregation. We have expertise in supporting multiple OEM delivery models and helping our customers to aggregate supply and simplify operations.

3. Customization. We seek to understand each client's environment and unique requirements, and create customized programs specific to their needs.

4. Experience with Consumption Model and Outsourced IT. TIG has been providing Managed Print and SaaS solutions to our clients since the early 2000's. TIG has over 20 years' experience helping our clients transition from insource support to a TIG or OEM delivered support model.

5. Business Intelligence. TIG's data analytics tool provides valuable information to the end user, IT department, and finance for device optimization and enhanced end user experience.

How Do I Get Started?

Contact your TIG Account Executive for a discovery working session.

800.858.0549

www.TIG.com